### About us:

## Luv To Care Ltd.



## Who are we?

Luv To Care Ltd was born in 2015 to make a difference in the delivery of quality care and support to adult with mental health issues, learning difficulties and the elderly. Our founder and Registered Manager worked in mental health (Crisis and Home treatment team) NHS for almost fourteen years before starting the company. Our staff have experience in care and are trained. We all live local to Guildford, Surrey. We have experience in providing care and support in the community.

Registered with Care Quality Commission for excellent and quality driven care. We specialize in delivering person centered care to working age adults with mental health issues, substance misuse problems and learning difficulties in their home environment. Our service also caters for adults over 65, dementia patients and the elderly. We are passionate about care. Our service was born to offer excellent care tailor made and delivered with passion and empathy.

As more choose to receive care in their own environment, we offer a better alternative. Our strength is our staff and experience! We are passionate about care.

# Specialisms/services:

- Dementia
- Learning disabilities
- Mental health conditions
- Personal care

- Substance misuse problems
- Caring for adults under 65 yrs.
- Caring for adults over 65 yrs.

#### Our services are listed below:

- We provide accommodation, support and care to adults with enduring mental health issues and learning difficulties. Our care plan and support are based on the recovery model enabling you to determine your treatment plan. You are always in control of your care! We currently two 6 bed houses in Guildford, Surrey available for accommodation and care to working age adults with mental health issues and learning difficulties. Our Lindfield Gardens project is currently providing 24-hour support to adults with high needs in mental health.
- We provide support to the elderly in the community. Clients with dementia, Parkinson's and physical disability. We provide personal care, companionship and work with other healthcare professionals enabling you to live in your home environment safely for as long as necessary. Our support mar varies from hourly support to overnight care. We work with you to formulate a care plan that suits you. Support includes incontinence care, medication reminders, meal preparation, accompanying you to appointments and social activities, shopping, and others.
- We provide live in support.
- We provide end of life care delivered with empathy, love and respect.



### What people said about our services.

"I just want to say that J has settled in at Lindfield gardens. I have never seen him as happy anywhere as he is now. He finds the staff very helpful. For my part, I have

found that if I ever have a query, I need to come to the premises. Everyone is welcoming and helpful" D.

"Luv To Care staff are marvelous care staff. We feel secure with them. Thank you for sending fab people' J

"Highly recommended. Very good personal care of mum for 18 months as her dementia progressed. Rene and the long term carers were brilliant at building relationships with mum - as well as being good companions for her. As mum's mobility decreased and her needs increased, the carers remained very attentive to both her needs and mum's mental wellbeing."

"Rene, who owns the agency has been fantastic. My husband is life limited with his condition and we have needed to be flexible with his care. The team of carers have responded professionally with a person-centered approach. I am very impressed with his care so far and would have no concerns in recommending this agency." C

"I should like to thank you for the excellent care you and your successive teams have provided for Anne over the last two years and nine months - particularly the flexibility you have shown in providing additional care in response to changes in requirement, usually at short notice and at difficult times." H

"It seems odd to say it has been a pleasure working with you, but it has, as prior to LuvToCare it was a complete headache sorting put Mum's care on our own as we are not medically trained and I really didn't know which way to turn. So many thanks for everything, especially sourcing such understanding and gentle careers. We always knew that Mum was in caring, safe and reliable hands. It had always been her wish to stay at home and you made this possible for us to achieve. A very big Thank You." S

Call us today for a free assessment at your home address:

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