

Surrey CC Supported living and non-regulated services for Luv to Care - Linfield Gardens

Overall Rating



EXCELLENT

Assessment Completed 21/02/2025

Domains

| Name | Rating |
|----------------------------------|-----------------|
| 1. Involvement and Information | Good ★★★★★ |
| 2. Personalised Care and Support | Good ★★★★★ |
| 3. Safeguarding and Safety | Excellent ★★★★★ |
| 4. Suitability of Staffing | Excellent ★★★★★ |
| 5. Quality of Management | Excellent ★★★★★ |

Standards

| Name | Rating |
|---|-----------------|
| 1. Respecting and Involving Service Users | Good ★★★★★ |
| 2. Consent | Good ★★★★★ |
| 3. Care and Welfare of Service Users | Good ★★★★★ |
| 4. Meeting Nutritional Needs | Good ★★★★★ |
| 5. Co-operating with other Providers | Good ★★★★★ |
| 6. Safeguarding People who use the Service from Abuse | Excellent ★★★★★ |
| 7. Cleanliness and Infection Control | Good ★★★★★ |
| 8. Management of Medicines | Good ★★★★★ |
| 9. Safety and Suitability of Premises | Good ★★★★★ |
| 10. Safety, Availability and Suitability of Equipment | Good ★★★★★ |
| 11. Requirements Relating to Staff Recruitment | Good ★★★★★ |
| 12. Staffing and Staff Deployment | Excellent ★★★★★ |
| 13. Staff Support | Good ★★★★★ |
| 14. Assessing and Monitoring the Quality of Service Provision | Excellent ★★★★★ |
| 15. Using Information and Dealing with Complaints | Good ★★★★★ |
| 16. Records | Good ★★★★★ |

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